
Boise VA Medical Center
"The Price of Freedom is Visible Here"
The OEF/OIF/OND Team exists to provide a seamless transition for Veterans who have served in Iraq, Afghanistan, or other "imminent danger" areas included in the Global War on Terrorism. Our services are available to all eligible Veterans. The OEF/OIF/OND Team serves as the point of contact for Veterans and their families and coordinates available VA and Community Resources to assure timeliness, quality, and personal satisfaction. We encourage community support and collaborate with public and private agencies as well as volunteer organizations to maximize the full range of available resources to Veterans and their families. The OEF/OIF/OND Team is here to ensure you receive the services you need through the VA or in the community.

A few of the benefits available to OEF/OIF/OND Combat Veterans are:

1. 5 years, from the date of your discharge from Active Duty, free medical care for combat related issues
2. 180 days, from your date of discharge from Active Duty, to request a free dental examination with treatment and follow up care.
3. Case Management Services for those Veterans with severe or serious illness or injuries

Important information to consider that could affect your VA benefits:

1. In order to maintain your benefit of 5 years of free care, you must be assigned a Primary Care Provider, and see that provider at least once a year.
2. Keep or re-schedule appointments made for you. If you continually miss appointments you could be dropped from the VA and have to re-do the entire registration process over, and could lose your benefit of free medical care.

If you have additional questions or would like more information regarding the OEF/OIF/OND Program and the benefits and services available to you, please contact one of the individuals on the next page and they will be more than happy to speak with you.
Your OEF/OIF/OND Team

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Geoffrey.Hall2@va.gov

Nikole Gaskell
OEF/OIF/OND Case Manager
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OEF/OIF/OND Case Manager
Office: (208) 422-1338

Sue Hicks
OEF/OIF/OND Program Manager
Office: (208) 422-1016
What is the PCC clinic?

What is the OEF/OIF/OND Program?
The OEF/OIF/OND Program is made up of a team of VA employees who have been charged with the responsibility of caring for Veterans of Operation Enduring Freedom, Operation Iraqi Freedom and Operation New Dawn. The team is made up of a Program Manager, Transition Patient Advocate and two Social Work Case Managers. The team is also integrated with outpatient medical clinics with specialization in issues and concerns regarding OEF/OIF/OND deployments, and can help facilitate needed treatment.

What does the acronym “PCC” mean?
PCC stands for Post Combat Care. It is a clinic that is in place to assist Veterans who have been deployed and have returned from combat since September 11, 2001.

What is the PCC Screening Clinic?
The PCC Screening Clinic helps Veterans who may be having challenges transitioning from combat to civilian life. The Social Worker and the Veteran identify areas that they may need help with. The Social Worker looks at the Veteran’s life comprehensively and seeks to match their needs with available resources.

Who is eligible for PCC Screening?
The goal of the OEF/OIF/OND Team is to meet with ALL combat Veterans of the OEF/OIF/OND era.

How long does the appointment take?
The PCC Screening Clinic is scheduled for 2 hours, although many Veterans are finished in less time.

Is the PCC Screening Clinic a counseling session?
No, this appointment is not a counseling session. However, many times behavioral health issues are identified during the session and the Veteran may accept referral for counseling afterwards.

What types of services are addressed in the PCC Screening Clinic?
After the Veteran has talked about themselves, OEF/OIF/OND Social Workers discuss the resources that are available to them and make referrals to those services. Common problems identified and addressed are Mental Health issues, Education, Employment, Housing, Service Connection process, Medical Care, Case Management needs, etc.

What is Case Management?
Case Management is a service provided by the Social Workers on the OEF/OIF/OND team. It is for Veterans who have additional needs that may not be met through the traditional referral process. Veterans on Case Management receive regular, ongoing contact from a Social Worker. The Social Worker acts as a “point person” that the Veteran can contact when they are having difficulty in a variety of areas of their life. Social Workers/Case Managers help Veterans communicate their needs to other providers, remember appointments, address educational problems, find services in the community, etc. They also provide supportive care to the Veteran as needed.

How do I get into the PCC Screening Clinic?
Veterans can speak to their Primary Care Provider or Behavioral Health Clinician to get a PCC screening or call 422-1145 for scheduling.
# VHA Facility Locator

Where you seek VA Healthcare depends on the county and State where you live

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
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<tbody>
<tr>
<td>Boise VA Medical Center</td>
<td>500 West Fort Street, Boise, Idaho 83709</td>
<td>(208) 422-1000</td>
</tr>
<tr>
<td>Twin Falls CBOC</td>
<td>260 Second Avenue East, Twin Falls, ID 83301</td>
<td>(208) 732-0947</td>
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<tr>
<td>Canyon County CBOC</td>
<td>4521 Thomas Jefferson St., Caldwell, ID 83605</td>
<td>(208) 454-4820</td>
</tr>
<tr>
<td>Salmon Veterans Outreach Center</td>
<td>705 Lena Street, Salmon, ID 83466</td>
<td>(208) 756-8515</td>
</tr>
<tr>
<td>Mountain Home Expansion Clinic</td>
<td>815 North 6th Street East, Mountain Home, ID 83647</td>
<td>(208) 580-2001</td>
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<tr>
<td>Nevada Counties Served:</td>
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<tr>
<td>Oregon Counties Served:</td>
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<tr>
<td>Salt Lake City VA Medical Center</td>
<td>500 Foothill Drive, Salt Lake City, Utah 84148</td>
<td>(801) 582-1565</td>
</tr>
<tr>
<td>Pocatello CBOC</td>
<td>444 Hospital Way Suite 801, Pocatello, Idaho 83201</td>
<td>(208) 232-6214</td>
</tr>
<tr>
<td>Idaho Counties Served:</td>
<td>Bannock, Bear Lake, Bingham, Bonneville, Caribou, Franklin, Fremont, Jefferson, Madison, Oneida, Power, Teton</td>
<td></td>
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<tr>
<td>Walla Walla VA Medical Center</td>
<td>77 Wainwright Drive, Walla Walla, Washington 99362</td>
<td>(509) 525-5200</td>
</tr>
<tr>
<td>Lewiston CBOC</td>
<td>1630 23rd Avenue, BLDG 2, Lewiston, ID 83501</td>
<td>(208) 746-7784</td>
</tr>
<tr>
<td>La Grande CBOC</td>
<td>202 12th Street, La Grande, OR 97850</td>
<td>(541) 963-0627</td>
</tr>
<tr>
<td>Idaho Counties Served:</td>
<td>Clearwater, Lewis, Nez Perce</td>
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</tr>
<tr>
<td>Spokane VA Medical Center</td>
<td>4815 N. Assembly Street, Spokane, Washington 99205</td>
<td>(509) 434-7000</td>
</tr>
<tr>
<td>Coeur d'Alene CBOC</td>
<td>2177 N. Ironwood Center Drive, Coeur d'Alene, ID 83815</td>
<td>(208) 665-1700</td>
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Day 1, 2023
OEF/OIF/OND Contacts for VA Medical Centers in the Northwest Region

Anchorage VA Medical Center:
  Program Manager: Faith Baker    907-257-7432
  Case Manager: Jennie Johnston    907-257-4850
  Transition Patient Advocate: Michael Pascale    907-257-4854

Portland VA Medical Center:
  Program Manager: Victoria Koehler    503-220-8262 Ext. 57044
  Case Manager: Melissa Bensink    503-273-5069 Ext. 52394
  Case Manager: Jenylyn Merrill    503-220-8262 Ext. 52394
  Transition Patient Advocate: Darla Darville    503-220-8262 Ext. 57049

Puget Sound VA Health Care System, Seattle and American Lake:
  Program Manager: Amanda Bieber-Mayberry    800-329-8387 Ext. 71165
  Case Manager: Rocco Bagala    800-329-8387 Ext. 62531
  Case Manager: Theresa Blocker    800-329-8387 Ext. 64935

Roseburg VA Medical Center:
  Program Manager: Raymond Scampini    541-242-0453
  Case Manager: Darci Moody    541-784-7895
  Transition Patient Advocate: Cynthia Houston    541-440-1282

White City VA Domiciliary:
  Program Manager: Chris Petrone    541-826-2111 Ext. 3230
  Case Manager: Ann Tibot    541-826-2111 Ext. 3436
  Transition Patient Advocate: Cynthia Houston    541-440-1000 Ext. 40175

Spokane VA Medical Center:
  Program Manager: Monica Gile    509-434-7287
  Case Manager: Robin Van Bommel    509-434-7779
  Case Manager: Joseph Pallaria    509-434-7536
  Transition Patient Advocate: Jennifer Allison-Oord    509-434-7286

Walla Walla VA Medical Center:
  Program Manager: Mary Gordon    509-525-5200 Ext. 22671
  Case Manager: Debra Bernasconi    509-225-5200 Ext. 26480
  Transition Patient Advocate: Jennifer Allison-Oord    509-434-7286

Salt Lake City VA Medical Center:
  Program Manager: Maria Fruin    801-582-1565 Ext. 5246
  Case Manager: Jeff Hunter    801-582-1565 Ext. 5219
  Case Manager: Andrew Wittwer    801-582-1565 Ext. 2150
  Transition Patient Advocate: Daniel Murchie    801-582-1565 Ext. 4264
Primary Care Clinic Phone Numbers

If you need to see your primary care provider or need a referral to a different specialty clinic, you will need to contact the clinic that you are assigned to and schedule an appointment. The phone numbers for the primary clinics are below.

Boise VA Medical Center:

- Blue Team – (208) 422-1138
- Gold Team – (208) 422-1335
- Purple Team – (208) 422-1310
- Red Team – (208) 422-1154
- Silver Team – (208) 422-1005
- Orange Team – (208) 422-1545
- Women’s Health Clinic – (208) 422-1568

Twin Falls Outpatient Clinic: (208) 732-0959/7491

Caldwell Outpatient Clinic: (208) 454-4820/4827

Burns, OR Outreach Clinic: (541) 573-8884

Mountain Home Expansion Clinic: (208) 580-2001

Salmon Outreach Clinic: (208) 756-8515
Service Connected Disability

What is a Service Connected Disability?

The US Department of Veterans Affairs (VA) may award disability compensation for any injury, illness, or disease that is incurred or aggravated by military service.

How to apply for Service Connected Disability:

To file a claim for Service Connected Disability, or for additional information regarding Service Connected Disabilities, you will need to contact the nearest VA Regional Office, the OEF/OIF/OND Team at the nearest VA Medical Center, or your nearest Veteran's Service Organization.

Recommendations for submitting a disability claim:

It is strongly recommended that you contact a Veteran's Service Organization such as the DAV, American Legion, or VFW, Veteran's Advocates of Ore-Ida in Ontario, the Idaho Division of Veteran's Services, or the State of Oregon Department of Veterans Affairs and request assistance filing a disability claim. The claim process can be confusing and challenging. These organizations can help you fill out the paperwork, better understand the process, will advocate on your behalf, and can be much easier to reach by phone if the need arises. Contact information for several of these organizations is on the last page of this booklet, and can be found online or in the phone book.

For assistance with filing a claim, please contact the Idaho Division of Veterans Services at (208) 577-2300 or the Disabled American Veterans (DAV) at (208) 429-2140

For residents of Idaho, the Boise VA Regional Office is located at the entrance to the VA Medical Center, on the right hand side immediately after crossing Fort Street. The address is:
   444 West Fort Street
   Boise, ID 83702

For residents of Grant/Baker/Harney/Malheur Counties in Oregon, your claims will be processed by the Portland VA Regional Office, even though your care will be with the Boise VA Medical Center. The address for the Portland Regional Office is:
   Portland VA Regional Office
   1220 SW 3rd Avenue
   Portland, OR 97204
As an OEF/OIF/OND Combat Veteran, you are eligible for 5 years, from the date of your discharge, of free medical and behavioral health care for any combat related issues. If you are beyond your 5 years, or are seen for non-combat related issues you might be required to pay a small co-payment for services. You will find the amount of the co-pays below.

- **$15 co-payment** for primary care visits

- **$50 co-payment** for specialty services (includes specialist care, certain radiology services, ambulatory surgery, audiology, and optometry services).

- For inpatient hospitalization there is a charge of **$1184** (one payment good for 90 days of hospital care within a one year period) plus a **$10 per day** charge for each day hospitalized.

**Prescriptions:**
- **$8.00** per prescription per 30 days
- **$16.00** per prescription per 60 days
- **$24.00** per prescription per 90 days

These co-payments are determined by your annual income. For further information regarding co-pays, please contact the Business Office at (208) 422-1205
Co-Pay Guidelines for OEF/OIF/OND Combat Veterans

OEF/OIF/OND Combat Veterans receive 5 years (from the date of their discharge from active duty) of free medical and behavioral health care for any issues POTENTIALLY RELATED TO THEIR TIME ON ACTIVE DUTY. For issues determined to not be related, you may still be seen at a VA Facility, but depending on your annual income, may have to pay a small co-pay.

Outpatient Visit

- For a Service Related Issue
  - Yes
    - No Co-pay during the first 5 years after discharge
  - No
    - $15 co-pay for services - based on your annual income

Specialty Visits (Ortho, ENT, Dermatology, etc.)

- For a Service Related Issue
  - Yes
    - No co-pay during the first 5 years after discharge
  - No
    - $50 co-pay for services, based on your annual income

Medications

- For a Service Related Issue
  - Yes
    - No co-pay during 5 years
  - No
    - $8 co-pay per 30 day supply, based on your annual income

If you have a VA Service Connected Disability, the co-pay requirements are much different for you. At a VA disability rating of 10% you will only pay for non-service related medications. At a VA disability of 50% or greater, all services received through the VA are free. These guidelines are followed for as long as you have a VA disability.

* Your provider makes the determination on whether your issue is service related or not, so you must speak with them if there is some confusion or if you receive a bill that you feel is for a service related issue.
**Behavioral Health Services**

**Outpatient Services:**
Behavioral Health Outpatient Service offers a wide variety of mental health services and specialized treatment programs. Programs provide specialized counseling, evidence based treatments, case management, and psychiatric services.

**Inpatient Services:**
Our inpatient psychiatry service is a specialized locked psychiatric unit for Veterans seeking a voluntary recovery environment for acute psychiatry needs. The goal is to provide recovery from acute psychological symptoms and behavioral disturbances. Psychological, social, biological (medical interventions, medications, electroconvulsive therapy, as appropriate), and chaplaincy interventions are available.

**Residential:**
Our residential care is designed for Veterans with addictive disorders who may benefit from additional structure and support to address multiple issues related to their substance use, including homelessness and unemployment.

**Compensated Work Therapy (CWT):**
CWT is a rehabilitative work program designed to engage Veterans in more challenging and technical work environments, establish references for prospective employers, build resources towards independence, develop a sense of purpose, and prepare Veterans to move on to gainful employment. CWT has two distinct tracks as follows: Transitional Work Experience (TWE) and Homeless Veterans Supported Employment (HVSE).

**Health Care for Homeless Veterans (HCHV):**
Through the Health Care for Homeless Veterans (HCHV) Program, the Boise VAMC seeks to end homelessness amongst Veterans through three separate housing programs: 1) The HUD/VASH program is permanent housing with case management that assists Veterans in maintaining their housing. 2) The Grant and Per Diem program is transitional housing for up to 24 months. 3) The HCHV Outreach Program assists homeless Veterans in accessing VA services, benefits, and housing options.

**Integrated Care Team (ICT):**
The ICT is a multidisciplinary team that works directly with the Veterans Primary Care Providers to address overlapping mental health and medical care needs. The ICT also provides same-day access for urgent and emergent mental health care.
Behavioral Health Services cont'd.

Medical Social Work:
Medical Social Work provides services in many settings within the VA medical center, including: Ambulatory Care, Acute Care, Community Care, Long Term Care, Palliative Care, Hospice, and Home Based Primary Care. The Medical Social Work program is structured to provide a variety of services for Veterans, including: counseling, education, advocacy, identification of appropriate services (based on individual and/or family needs), and coordination of care.

Mental Health Intensive Case Management (MHICM):
The MHICM team follows the Assertive Community Treatment (ACT) model of community-based, intensive treatment for persons with severe and persistent mental illness. Team members may meet Veterans in the community, the Veteran’s homes, and/or the provider’s office. The MHICM team collaborates with Veterans to create and work towards recovery oriented treatment goals.

OEF/OIF/OND Veterans Integrated Care:
This team provides specific, integrated services for combat Veterans of Operation Enduring Freedom (OEF), Operation Iraqi Freedom (OIF), and Operation New Dawn. Services include case management, assessment through the Post Combat Care (PCC) Clinic, and screening/access to our Poly-trauma Clinic.

Specialized PTSD Programs:
The Outpatient Post Traumatic Stress Disorder Clinical Team (PCT) provides services to Veterans who experience military related stress. The treatment team strives to create an environment in which the Veteran and significant others (family and/or friends) can benefit from individual and group evidence based psychotherapies that have been shown to be highly effective in reducing PTSD symptoms and in promoting improved quality of life.

Specialized Substance Use Disorder (SUD) Programs:
The SUD programs offer two different levels of care, the Substance Abuse Residential Rehabilitation Treatment Program (SARRTP) and Outpatient Substance Abuse Treatment (OSAT). The SARRTP and OSAT programs offer a Veterans centered recovery program.

Services for Justice Involved Veterans
Services for justice involved Veterans include outreach to local jails and coordination with the court system. For incarcerated Veterans, pre-release services are available to help coordinate VA care after release from incarceration.

Please Call Us at (208) 422-1108 / 1145.
Vet Center

Background of Readjustment Counseling Services:
The Vet Center Program was established by Congress in 1979 out of recognition that a significant number of Vietnam era Veterans were still experiencing readjustment problems. Vet Centers are community based and part of the US Department of Veterans Affairs. In April 1991, Congress extended the eligibility to Veterans who served during other periods of armed hostilities after the Vietnam era. Those other periods are identified as Lebanon, Grenada, Panama, the Persian Gulf, Somalia, and Kosovo/Bosnia. In October 1996, Congress extended the eligibility to include WWII and Korean Combat Veterans. The goal of the Vet Center program is to provide a broad range of counseling, outreach, and referral services to eligible Veterans in order to help them make a satisfying post-war readjustment to civilian life. On April 1, 2003 the Secretary of Veterans Affairs extended eligibility for Vet Center services to Veterans of Operation Enduring Freedom (OEF) and on June 23, 2003, Vet Center eligibility was extended to Veterans of Operation Iraqi Freedom (OIF) and subsequent operations within the Global War on Terrorism (GWOT). On August 2, 2003, Vet Centers were authorized to furnish bereavement counseling services to surviving parents, spouses, children and siblings of Service Members who die of any cause while on Active Duty, to include federally activated Reserve and National Guard personnel.

Available Services:
Individual counseling, group counseling, marital and family counseling, bereavement counseling, medical referrals, assistance in applying for VA benefits, employment counseling/guidance/and referral, substance abuse assessments, information and referral to community resources, sexual trauma counseling and referral, and community education.

Vet Center services are provided at no cost to the Veteran and/or their family

Regional Vet Center Locations:

**Boise Vet Center**
2424 Bank Drive Suite 100
Boise, ID 83705
(208) 342-3612

**Spokane, WA Vet Center**
100 N. Mullan Road Suite 102
Spokane, WA 99206
(509) 444-8387

**Pocatello Vet Center**
1800 Garrett Way
Pocatello, ID 83201
(208) 232-0316

**Missoula, MT Vet Center**
500 N. Higgins Avenue, Suite 202
Missoula, MT 59802
(406) 721-4918
Services for Women Veterans

A full range of inpatient, outpatient, medical, surgical, and psychiatric services are offered at the Boise VAMC for women Veterans.

Available health care services for women Veterans:

- Audiology
- Cardiology
- Diabetes
- Dental Surgery
- Ear, Nose, and Throat
- Endocrinology
- Eye
- Gastroenterology
- General Surgery
- Gynecology
- Hematology
- Hypertension
- Infectious Disease
- Internal Medicine
- Mental Health
- Primary Care
- Nephrology
- Hospital Based Home Care
- Drug and Alcohol Treatment Center
- Nuclear Medicine
- Nursing
- Nutrition
- Obstetrics Services
- Oncology
- Orthopedics
- Pain Services
- Pathology
- Pharmacy
- Podiatry
- Psychiatry
- Psychology
- Rehab Medicine
- Social Services
- Urology
- Women's Clinic
- Same Day Surgery
- Prosthetics Care

How to make an appointment in the Women's Health Clinic:
If you're already enrolled in the Women's Health Clinic, call:
(208) 422-1568

If you are not currently enrolled in the Women's Health Clinic and would like to be, just ask your Primary Care Provider to send a consult to the Women's Health Clinic.

Women Veterans Program Manager:
Nancy Daniels (208) 422-1324
Vocational Rehabilitation

Vocational Rehabilitation and Employment Services:
Vocational Rehabilitation includes an evaluation to establish eligibility and entitlement and to determine whether the Veteran needs extended evaluation, independent living services, educational or vocational training, employment services, or a combination of these benefits.

Veterans who served in the Armed Forces on or after September 16, 1940, are eligible for vocational Rehabilitation if all three of the following conditions are met:

1. They suffered a service connected disability or disabilities in active service which entitled them to at least 20 percent compensation or 10 percent rating with serious employment handicap; or would do so but for receipt of military retirement pay.
2. They were discharged or released under other than dishonorable conditions or are hospitalized awaiting separation for disability.
3. The VA determines that they need Vocational Rehabilitation to overcome impairment to their ability to prepare for, obtain or retain employment consistent with their abilities, aptitude, and interests. Their service connected disabilities must materially contribute to this employment handicap.

For more information on Vocational Rehabilitation and Employment Services go to www.vba.va.gov/bln/vre/
or Call
208-429-2228
Employment Resources

US Department of Labor:
The Department of Labor's Veterans' Employment and Training Service (VETS), through cooperative efforts with, and grants to, each state, offers employment and training services to eligible Veterans through two principal programs:

1. Disabled Veterans' Outreach Program
   Disabled Veterans' Outreach Program (DVOP) specialists develop job and training opportunities for Veterans, with special emphasis on Veterans with service-connected disabilities.

2. Local Veterans' Employment Representatives Program
   Local Veterans' Employment Representatives (LVERs) are state employees located in state employment service local offices to provide assistance to Veterans by counseling, testing, and identifying training and employment opportunities.

For additional information regarding US Dept. of Labor resources contact
Idaho: Ms. Karla Draper (208) 332-8946
Oregon: Mr. Ronald Cannon (503) 731-3478

Oregon State Department of Labor:
Benefits and services may include case management activities such as: vocational guidance; resume and application assistance; job search workshops; job development; tax credit eligibility determination; referrals to jobs, training, and supportive services; information on federal contract and government employment opportunities; apprenticeships; and on-the-job training.

For additional information regarding Oregon State benefits contact your Local Veterans' Employment Representative
La Grande/Baker City/Enterprise: Brian Papineau (541) 963-7111 Ext. 25
Ontario: Miguel Arredondo (541) 889-5394

Idaho State Department of Labor:
In addition to priority job referrals, Veterans can enroll in free Job Search Workshops, get help developing resumes, learn about career training programs and get help understanding the network of benefits available through the VA and state and local governments.

For additional information regarding Idaho State benefits contact
Your Local Veterans' Employment Representative
Boise: Randy Wilde (208)332-3575 ext. 3298, Chuck Vanderhoff ext. 3290
Twin Falls: Johnny Moreno (208)735-2500 Ext. 3643
Meridian: Steve Lord (208)364-7785 Ext. 3619, Gary Hanna ext. 3850
Mountain Home: Ray Cotton (208)364-7788 ext. 3585
Blaine County: (208)788-3526
Emmett: (208)364-7780
Grangeville: (208)983-0440
McCall: (208)634-7102
Payette: (208)642-9361
Salmon: (208)756-2234
Canyon Co.: Dave Howerton (208)364-7781 ext.7720, Robert Feliciano ext.3372
Employment Resources cont'd.

Transitional Work Experience:

Transitional Work Experience (TWE) is a rehabilitative program designed to engage Veterans in more challenging and technical work environments, establish references for prospective employers, build resources towards independence, and prepare Veterans to move on to employment. Pay rates range from minimum wage and above. Participation is normally limited to six months.

Other services provided in the program include:
- Job skill development (resume writing, application, mock interviews, etc.)
- Pre-employment individual and group counseling
- Social Skill Development
- Vocational Assistance (job searching)
- Job Coaching
- Liaison and advocate for employment opportunities

Eligibility Requirements:
1. Clients who are eligible for Department of Veterans Affairs services
2. Clients who have a stated goal of competitive employment
3. Clients who are medically able and cleared for work activities
4. Clients with a diagnosis of substance abuse must be abstinent from drugs and alcohol for 30 days or have completed a recognized treatment program

If you are interested in working and you feel the Transitional Work Experience (TWE) Program might work for you, please contact the Boise VA Medical Center Vocational Rehabilitation Counselors.

Travis Wilson, LCPC (208) 422-1000 ext. 7514
Employment Resources cont'd.

US Small Business Administration:

The mission of the Office of Veterans Business Development is to maximize the availability, applicability and usability of all administration small business programs for Veterans, Service-Disabled Veterans, Reserve Component Members, and their Dependents or Survivors. Services include specialized loan programs for Veterans and their spouses, counseling, and small business training for Veterans or their spouses interested in starting or those who have started a small business. Veterans Business Development Officers in the SBA District Offices can help you prepare and plan for your entrepreneurial adventure. For additional information contact your representative.

Idaho:
Rod Grzadzieleski
Boise District Office
380 East Parkcenter Blvd. Suite 380
Boise, ID 83706
Tel: (208) 334-1696 ext. 333

Oregon:
James Steiner
Portland District Office
601 SW 2nd Avenue, Suite 950
Portland, Oregon 97204-3192
Tel: (503) 326-2586
Educational Benefits

Montgomery GI Bill Chapter 30 (Active Duty):

You must possess an "Honorable" discharge to qualify under the Montgomery GI Bill program. You must have served at least 24 continuous months on Active Duty, and have contributed either $1200 to the GI Bill Program for basic benefits, or $1800.00 for the increased benefits. If the above applies, you will need to apply for your benefits and if accepted, you are entitled to 36 months of benefits. For the most part, benefits end 10 years from the date of the Veteran's last discharge or release from Active Duty.

Montgomery GI Bill Chapter 1607 (Selected Reserve) Reserve Educational Assistance Program (REAP):

REAP is a new benefit providing education assistance to members of the reserve components who are called or ordered to active service in response to a war or national emergency, as declared by the President or Congress. Eligibility will be determined by the Department of Defense or Department of Homeland Security as appropriate. Generally, a member of a reserve component who serves on Active Duty on or after September 11, 2001 under Title 10, U.S.C., for at least 90 consecutive days under a contingency operation is eligible for REAP. Under REAP, you are entitled to 36 months of benefits, and do not have to pay into the program as with Chapter 30. This benefit provides a higher amount of assistance than with Chapter 1606, but not as much as Chapter 30. However, a Veteran is only entitled to REAP benefits as long as they continue to serve as an Active Drilling Reserve Component Service Member, and they must be in good standing with their respective reserve component unit.

Montgomery GI Bill Chapter 1606 (Selected Reserve):

Chapter 1606 is for Active Drilling Reserve Component Service Members who have not been ordered to active duty under Title 10, U.S.C., for at least 90 days under a contingency operation, and therefore do not qualify for Chapter 1607 (REAP). Under Chapter 1606 you are entitled to 36 months of benefits, and Chapter 1606 provides the least amount of assistance.
Educational Benefits cont'd.

Post 9/11 GI Bill Chapter 33:

Specifically for Service Members who served on active duty on or after 09/11/2001. To be eligible the Service Member or Veteran must have served at least 90 combined days on active duty after 09/10/01 and remain on active duty, be honorably discharged from active duty, released from active duty and placed on the retired list or temporary disability retired list, or released from active duty for further service in a reserve component of the Armed Forces.

Based on the length of active duty service, eligible participants are entitled to receive a percentage of the following:

1. Cost of tuition and fees, not to exceed the most expensive in state undergraduate tuition at a public institution of higher education (paid directly to the school).
2. Monthly housing allowance equal to the basic allowance for housing payable to a military E-5 with dependents, based on the same zip code as the primary school.
3. Yearly books and supplies stipend of up to $1000 per year
4. A one-time payment of $500 paid to certain individuals relocating from highly rural areas

For more information regarding Educational Assistance Benefits
Call the Idaho State Veteran's Education Coordinator
Tom Byrns at (208)780-1332,
the VA GI Bill Hotline at 1-888-442-4551,
or visit the GI Bill website at www.gibill.va.gov
Veterans Upward Bound (VUB) is a free program to help Veterans prepare for and succeed in post-secondary education (colleges, universities, technical schools, certificate programs, and more).

What services does VUB provide?
- Academic Assessment:
  - Academic instruction for basic skills improvement in math, English and computer literacy
- Counseling, Advisement, College Skills Development Workshops:
  - Information and assistance with financial aid and admissions applications
  - Referrals to additional college and community services

For additional information, or to schedule an appointment, call (208) 426-3632 or visit their website at www.education.boisestate.edu/trio
# Important Phone Numbers and Websites

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
<th>Website</th>
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<tbody>
<tr>
<td>VA Medical Center Boise</td>
<td>208-422-1000</td>
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<tr>
<td>Toll-Free</td>
<td>1-866-437-5093</td>
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<tr>
<td>VA Benefits</td>
<td><a href="http://www.eBenefits.va.gov">www.eBenefits.va.gov</a></td>
<td>1-800-827-1000</td>
</tr>
<tr>
<td>Home Loans</td>
<td><a href="http://www.homeloans.va.gov/">www.homeloans.va.gov/</a></td>
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<tr>
<td>Benefits outside the US</td>
<td><a href="http://www.va.gov/hac/forbeneficiaries/fmp/fmp.asp">www.va.gov/hac/forbeneficiaries/fmp/fmp.asp</a></td>
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<tr>
<td>Vocational Rehabilitation</td>
<td>208-429-2228</td>
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<tr>
<td>Health Benefits</td>
<td><a href="http://www.myhealth.va.gov">www.myhealth.va.gov</a></td>
<td>1-877-222-8387</td>
</tr>
<tr>
<td>Education Benefits</td>
<td><a href="http://www.gibill.va.gov/">www.gibill.va.gov/</a></td>
<td>1-888-442-4551</td>
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<tr>
<td>Life Insurance</td>
<td>1-800-669-8477</td>
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<tr>
<td>Debt Management</td>
<td>1-800-827-0648</td>
<td></td>
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<tr>
<td>Telecommunication Device for the Deaf (TDD)</td>
<td>1-800-829-4833</td>
<td></td>
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<tr>
<td>Boise VAMC Pharmacy (Medication Refills)</td>
<td>208-422-1000 ext.7635</td>
<td></td>
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<tr>
<td>Disabled American Veterans (Boise, ID)</td>
<td>208-429-2140</td>
<td></td>
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<tr>
<td>Disabled American Veterans (Portland, OR)</td>
<td>503-412-4750</td>
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<tr>
<td>Idaho Division of Veteran's Services</td>
<td>208-577-2300</td>
<td></td>
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<tr>
<td>Oregon Department of Veterans Affairs</td>
<td>1-800-828-8801</td>
<td></td>
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<tr>
<td>Veteran Advocates of Ore-Ida</td>
<td>541-889-1978</td>
<td></td>
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<tr>
<td>Idaho National Guard Transition Assistance Advisor</td>
<td>208-272-4408</td>
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</tr>
<tr>
<td>Oregon National Guard Transition Assistance Advisor</td>
<td>503-584-2391</td>
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</tbody>
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**Credit Counseling and Debt Reduction Services**

*Note, these services are not affiliated with the VA and may charge a fee*

[www.debtreductionservices.org](http://www.debtreductionservices.org)

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**CRISIS INTERVENTION**

Veteran’s Crisis Line                          | 1-800-273-8255 |
Veteran’s Crisis Website and Live Chat        | www.suicidepreventionlifeline.org |
Mental Health Triage is available at the Boise VA Medical Center during normal business hours, and through the Emergency Room 24 hours 7 days a week. Urgent Care Mental Health Treatment is available at the outpatient clinics in Twin Falls, Caldwell, Burns, Mountain Home and Salmon during normal business hours.