

# BOISE VA MEDICAL CENTER COVID-19 VISITATION GUIDANCE



**VA** | Boise VA  
Medical Center

At the BVAMC, we are committed to ensuring the safety and well-being of all our staff and patients. We understand that patient support from a family member or friend contributes to the patient experience, safety, healing, and discharge plan; however, during the COVID-19 pandemic visitation needs to be balanced with risk of infection and safety. To achieve this balance, the BVAMC has implemented the visitation restrictions below. Please be aware these restrictions are subject to change.

## Visitation Procedures and Restrictions:

(1) No visitors will be allowed under any circumstances if the visitor has a:

- Fever or other COVID-19 symptoms are present.
- Positive COVID-19 test and is still within the quarantine period.
- Household member or other close contact with a COVID-19 infected person.

(2) All Visitors must be screened at the entrance(s) to any BVAMC facility providing direct patient care.

(3) Visitors who pass screening must always be correctly masked by covering the nose and mouth, comply with physical distancing and perform hand hygiene.

(4) Visitors that do not follow BVAMC screening, masking and visitation procedures, will be escorted from the facility and not be allowed to visit.

## VISITOR QUESTIONS ONLY - CALL

ICU – (208) 422-1128

SDU – (208) 422-1126

2MS – (208) 422-1190

CLC – (208) 422-1149



SEE REVERSE SIDE

AREA	VISITATION INFORMATION
Inpatient: 2MS, Step Down Unit (SDU), Intensive Care Unit (ICU)	<ul style="list-style-type: none"> <li>• 1 visitor, 18 years of age and older, is permitted per patient per day.</li> <li>• Patient is responsible for designating a personal point of contact for the coordination of visitation.</li> <li>• Visitors must contact the unit to schedule the visit prior to arriving for visitation.</li> <li>• The visitor must proceed directly to and from the patient room. Waiting in common areas or waiting rooms is not allowed.</li> <li>• If more than one visitor is found in the patient room or care area, the unit staff will work with the patient to determine the one visitor to remain and all others must exit the facility.</li> </ul>
Outpatient and Emergency Department	<ul style="list-style-type: none"> <li>• 1 visitor, 18 years of age and older, is permitted per patient per day.</li> <li>• Visitors under the age of 18 are not allowed, except in situations where the patient is the child's caregiver and prohibiting the child from accompanying the patient would negatively impact the patient's ability to receive medical care.</li> <li>• All children 2 years of age and older must wear a mask upon entry to the building.</li> <li>• The visitor must stay with the patient. Waiting in common areas or waiting rooms is not allowed.</li> </ul>
Procedural Areas: Surgery, Cath Lab, Radiology and Endoscopy	<ul style="list-style-type: none"> <li>• No visitation is allowed pre-procedure, unless the patient requires caregiver assistance due to cognitive or mobility impairments.</li> <li>• No waiting in the waiting room or cafeteria during procedure is allowed. Visitors must exit the building while they wait.</li> <li>• Visitors will be allowed into the post-procedural area to pick up the patient and receive discharge care instructions or meet the patient in their assigned patient care room.</li> </ul>
Inpatient Psychiatric Unit (2P) and Transformational Recovery Center (TRC)	<ul style="list-style-type: none"> <li>• No visitation is not allowed due to communal space and congregate activity.</li> <li>• Exception to allow one visitor may be made by the unit director or manager when it is documented to be in the best therapeutic interest of the patient.</li> </ul>
Community Living Center (CLC)	<ul style="list-style-type: none"> <li>• No visitors will be allowed in the Community Living Center (CLC) buildings unless approved by the Medical Director for special circumstances such as end of life.</li> <li>• Pre-scheduled visitation outside of the Community Living Center (CLC) buildings will occur with the use of a plexiglass barrier and physical contact will not be allowed.</li> </ul>
End of Life: Expected death within 48 hours as determined by the patient's Attending Physician	<ul style="list-style-type: none"> <li>• 2 visitors, 18 years of age and older, are permitted per patient.</li> <li>• Families are responsible for designating a point of contact for the coordination of visitation.</li> <li>• Visitors must contact the unit to schedule the visit prior to arriving for visitation.</li> <li>• The visitor must proceed directly to and from the patient room. Waiting in common areas or waiting rooms is not allowed.</li> <li>• If more than two visitors are found in the patient room or care area, the unit staff will work with the family to determine the two visitors to remain and all others must exit the facility.</li> </ul>
COVID positive/Persons Under Investigation (PUI) patients	<ul style="list-style-type: none"> <li>• No visitors until either negative test results or removed from isolation per Infectious Disease, unless one of the exceptions listed below is noted:</li> <li>• Cognitively and developmentally impaired patients including but not limited to dementia, Alzheimer's, traumatic brain injury, and autism.</li> <li>• Patients with a disability requiring an essential support person to assist with communication, activities of daily living or other disability related needs, if staff are unable to provide such assistance.</li> <li>• End of Life.</li> </ul>



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