



Integrity, Compassion, Advocacy, Respect, Excellence. This is.... *my* **VA**



All photos courtesy of Stacy Marston, Public Affairs



"To care for him who shall have borne the battle, and for his widow, and his orphan..."

President Abraham Lincoln

INTEGRITY

COMPASSION

ADVOCACY

RESPECT

EXCELLENCE



Boise VA Medical Center

FY16 Annual Report

FY15 DIRECTORS MESSAGE



In fiscal year 2015 the Department of Veterans Affairs began implementing the MyVA initiative which is a journey in transforming VA to an agency that better puts the Veterans in control of how, when and where they wish to be served. A significant focus of the MyVA initiative is to rebuild trust. One of the keys to rebuilding trust at the Boise VA Medical Center, and nationally is by providing improved access to the care and services that we provide. The VA Choice Program is one way we are improving access. While we still have much work that needs to be done to enhance

this program, more Veterans are utilizing the Choice every month. I am proud of the staff at the Boise VA Medical Center for their efforts to work with community partners to improve the Veteran experience. I also want to recognize employees for the improvement activities that they do on a daily basis to ensure a culture of safety and quality. This past year we have made significant progress in a number of areas of strategic importance to our facility including telehealth, research and education, expanding access, and improving patient care. This annual report highlights the great work and accomplishments of the Boise VA Medical Center in serving our Veterans.

David Wood



FY15 STRATEGIC PLAN

EXPAND ACCESS TO VHA CARE

Improve access to care for all eligible Veterans by growing staff, space, services, and support functions. Areas of focus will include: (1) infrastructure, (2) Tele-Health programs, (3) a new Twin Falls Primary Care Community Based Outpatient Clinic building, (4) supporting of regional needs via tele-health program, and (5) promoting Veterans' Choice programs.

HEALTH CARE EXCELLENCE

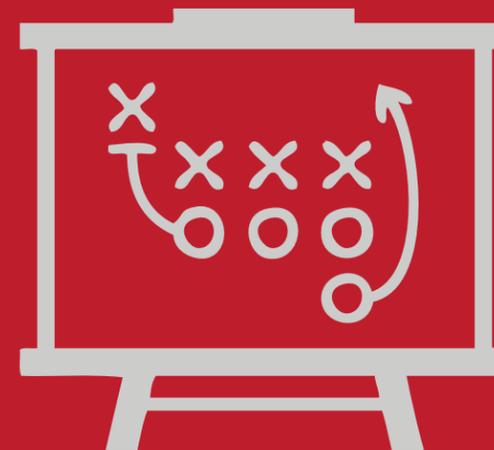
Provide and grow excellent Patient care by: (1) designing a Diagnostic Cardiac Catheterization Lab, (2) offering advanced Opioid and Pain Management, (3) enhancing inpatient mental health services, (4) optimizing the offering of Spine Surgery, (5) achieving best outcomes and Patient experiences, and (6) operating at budget.

SYSTEM PROCESS IMPROVEMENT

Foster a culture of employee engagement, safety, efficiency, and quality. Use system process improvement strategies to: (1) provide excellent access to care, (2) sustain a culture of education and continuous improvement, and (3) recognize professional development and successes.

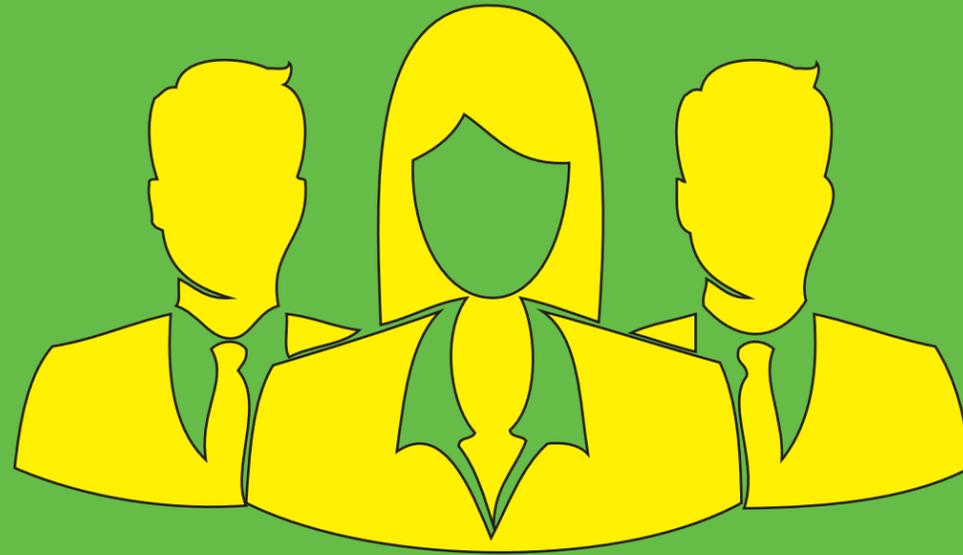
EDUCATION & RESEARCH GROWTH

Emphasize Education and Research by: (1) optimizing use of SIM Lab, (2) supporting all educational programs including the expansion of the Residency programs, (3) recruiting and hiring clinicians with strong research interests and backgrounds, (4) providing protected time for appropriate staff to pursue their scholarly work, and (5) supporting the marketing and solicitation of research proposals and grant applications.



FY15 SCOPE OF SERVICES

- Primary Care
- Long-term Care
- Extended Care
- Medicine
- Surgery
- Behavioral Health
- Psychiatry
- Physical Rehabilitation
- Oncology
- Dentistry
- Geriatrics
- Neurology
- Rheumatology
- Cardiology
- Gastro Intestinal
- Pulmonary
- Palliative Care
- Emergency Medicine
- Visual Impairment Services
- Homeless Veterans Program
- PTSD Treatment
- Poly-Trauma Clinic
- Substance Abuse Treatment
- Contract Home Health
- Home Based Primary Care
- Tele-Medicine
- Tele-Mental Health
- Tele-Cardiology
- Tele-Retinal
- Tele-Neurology
- Tele-Home Health
- Sleep Medicine
- Nephrology
- Dermatology



FY15 DEMOGRAPHICS

TOTAL EMPLOYEES **1,281**

- 1089 Full Time
- 158 Part Time
- 34 Contract/Other



CONGRESSIONAL DISTRICTS
2 - Idaho
1 - Oregon



Serving Veterans in IDAHO & OREGON



96,570 SQUARE MILES



1 State Operated Veterans Nursing Home

State Operated Veterans Cemetery

1



Orthopedics	732
General	556
Urology	325
Otorhinolaryngology	130
Podiatry	130
Ophthalmology	95
GYN	48
Peripheral Vascular	31
Oral Surgery	29

2,076
SURGERIES
6.5% Increase



FY15 SURGICAL CARE

***NEW** 
The Boise VAMC Surgical Expansion was completed in Sep. 2015



FY15 OPTICAL FABRICATION

SERVING

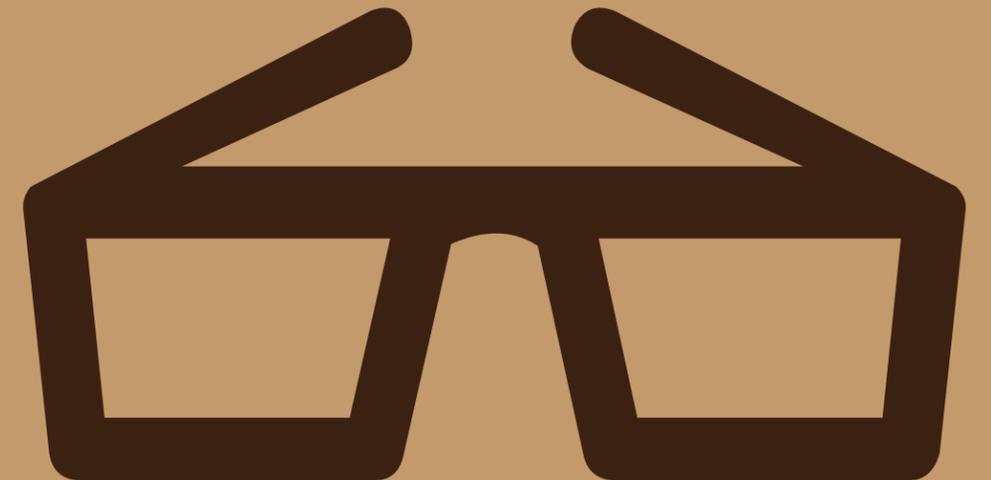
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VISN'S

120,000
ORDERS
PROCESSED

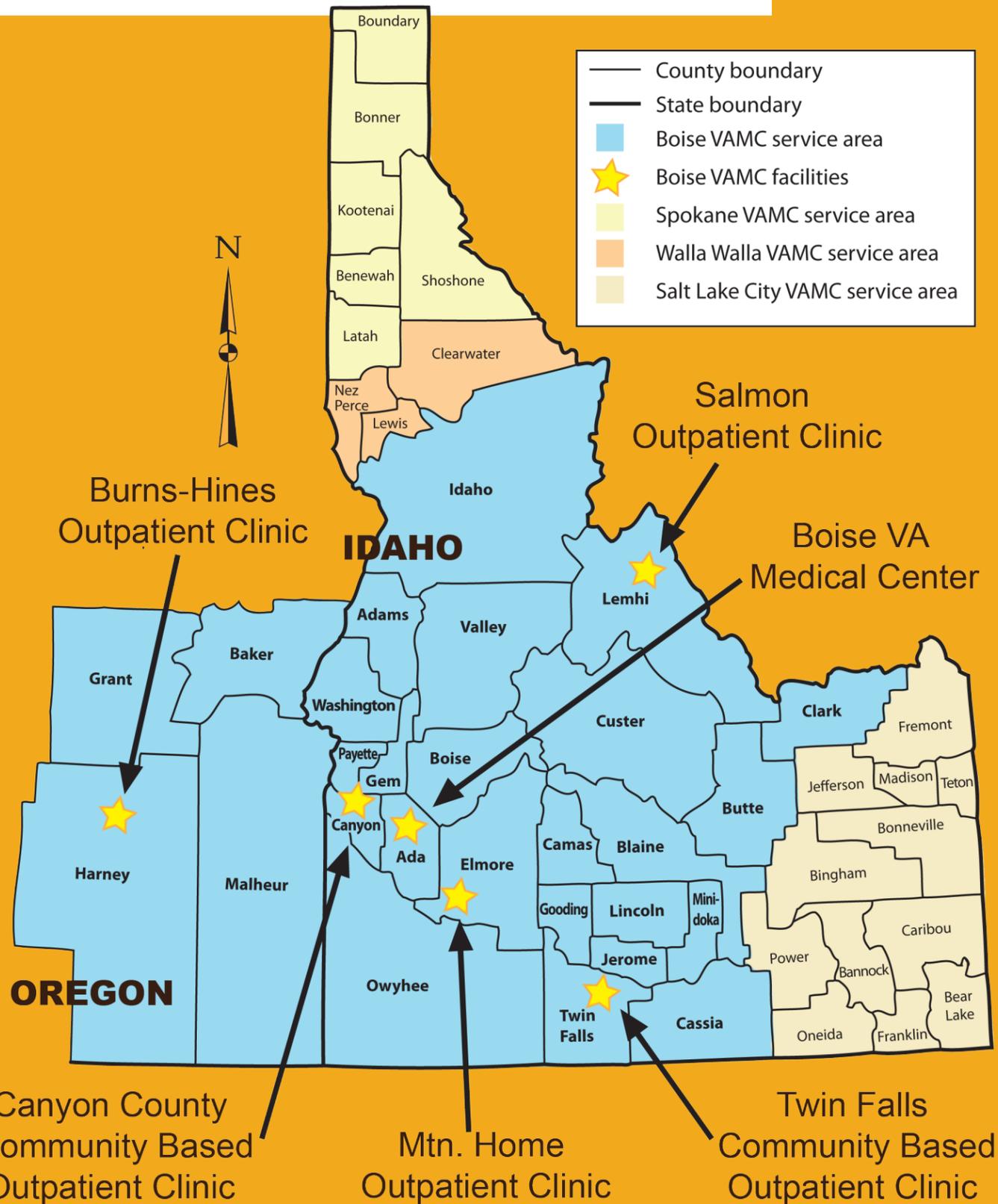
18

MAJOR
FACILITIES



12 DAY
PRODUCTION TIME

FY15 CATCHMENT AREA



OUTREACH CLINICS

- Burns-Hines Clinic**
271 North Egan Avenue
Burns, Oregon 97720
(541) 573-3339
- Salmon Clinic**
705 Lena Street
Salmon, Idaho 83467
(208) 756-8515
- Mtn. Home Clinic**
815 North 6th East
Mt. Home, Idaho 83647
(208) 580-2001
- Boise Vet Center**
2424 Bank Drive
Boise, Idaho 83705
(208) 342-3612

COMMUNITY BASED OUTPATIENT CLINICS

- Canyon County CBOC**
4521 Thomas Jefferson Drive
Caldwell, Idaho 83605
(208) 454-4820
- Twin Falls CBOC**
260 2nd Avenue East
Twin Falls, Idaho 83301
(208) 732-0959

MAIN CAMPUS

- Boise VA Medical Center**
500 West Fort Street
Boise, Idaho 83702
(208) 422-1000

FY15 SITES OF CARE

FY15 WORKLOAD

84

OPERATING
BEDS



96 BEDS
AUTHORIZED

CARE IN COMMUNITY COST

\$31,575,900

MCCR COLLECTIONS

\$17,034,392

VCP (CHOICE) COST

\$7,083,677



Census Bureau estimates over 100,000 Veterans reside in catchment area.



31,742
ENROLLED
VETERANS

(10% increase from previous year)

379,611
OUTPATIENT
VISITS

(2% increase from previous year)

4,441
ADMISSIONS

(4% increase from previous year)

22,850
INPATIENT
DAYS OF CARE

(4% Decrease from previous year)

FY15 SUICIDE PREVENTION

80 VETERANS
PLACED ON HIGH RISK LIST

40 VETERANS
AVG. PER MONTH MANAGED ON HIGH RISK LIST

302 VETERANS

Connected to VA services via the Veterans Crisis Line and other suicide prevention program efforts.

187 OUTREACH EVENTS



WOMEN VETERANS

VA's FASTEST GROWING SUBPOPULATION



FY15 WOMEN VETERANS

***NEW**



The Boise VAMC Women's Wellness Center was completed on Nov. 2015

2,041
WOMEN VETS
ENROLLED AT BOISE





3,384

**NON-FORMULARY
REQUESTS
APPROVED**
(85% approval rate)



FY15 PHARMACY

**OVER
600,000
RX FILLED**

1.4

**MILLION IN COST SAVINGS BASED ON
LOCAL AND NATIONAL INITIATIVES**

FY15 RESEARCH



SCOPE OF RESEARCH

Infectious Disease, Cancer, Pulmonology, Wound Care, Cardiotoxicity, Pharmacology, and Pharmacodynamics; as well as health services research on primary care access, patient centered care, and interdisciplinary education.



PUBLICATIONS

- 3 Medical Reference & Textbooks**
- 6 Book Chapters**
- 7 Manuscripts**
- 5 Presentations/Abstracts**

IDAHO RESEARCH & EDUCATION FOUNDATION

The Boise VA based non-profit is administering 9 grants:
3 from NIH - 5 from pharmaceutical companies
1 non-profit.

IVREF 2015 Budget was \$850,000

4,389
IRAQ
AFGHANISTAN
VETERANS



19% Increase

FY15 OEF/OIF/OND VETERANS

562
POST COMBAT
CARE CLINIC

402
CASE MANAGEMENT

20
SERIOUSLY INJURED

FY15 HOMELESS VETERANS



832
HOMELESS
VETERANS

1,154
ENCOUNTERS

STAND
DOWN
208
VETS

HUD-VASH
206 VOUCHERS
78% HOUSED

FY15 EDUCATION

400+
HEALTH CARE
TRAINEES
EACH YEAR

IN THE PROFESSIONS OF:

Internal Medicine
Nurse Practitioner
Psychiatry
Physician Assistant
Pharmacy
Nursing
Physical Therapy
Psychology
Social Work
Respiratory Therapy



INTERNAL MEDICINE

8 Residents Graduated
4 Preliminary Internships
12 Residents Accepted
30 Residents Worked

PSYCHIATRY RESIDENCY

1 Residents Graduated
4 Accepted to ID/UW
4 Residents Worked



CONSTRUCTION COMPLETED

New Community Living Center	\$9,675,000
New Transformation Recovery Center	\$4,252,000
New Women's Clinic	\$2,182,000
Surgery Renovation	\$2,723,000
Remodel Bldg. 42 'Tele-Health'	\$592,000

CONSTRUCTION IN PROGRESS

Expand/Remodel Bldg. 67	\$9,177,000
Remodel Eye Glass Lab/Optician Offices	\$719,000
Exterior Repair Bldg.'s 27, 29, 67	\$570,000
Expand Lab/Blood Draw	\$490,000
Replace Heating Boiler	\$440,000

CONSTRUCTION UNDER DESIGN

Expand Bldg. 88 & Parking Garage	\$9,861,000
New MRI Bldg.	\$3,534,000
Renovate Pharmacy	\$862,000
Renovate Bldg. 4 'Tele-Health'	\$687,000
Improve Parking/Road 'Officers Row'	\$582,000



FY15 CONSTRUCTION

